
Help Desk

FREE Community Tech Support is now available from **Cascade STEAM** via our **Help Desk** program. Assistance is offered to the public from volunteer technology students and professionals to the general public. Donations are appreciated.

Program dates are planned on the second and third Sundays of the month from 1pm–3:30pm at the **Bellingham Makerspace** in the **Bellis Fair Mall**. Please confirm scheduled events at our **Community Events** web page, our **Meetup Page**, or our **Community Hub**.

Address: **1 Bellis Fair Parkway #618, Bellingham, WA 98225**

Help Desk services include:

- Hands-on support of all technology devices, questions, and recommendations
- Phone and Tablet setup, configuration, and migration assistance
- Computer hardware and software troubleshooting
- Computer privacy and security assessment, recommendations, and configuration
- Computer operating system updates and installation
- Installation of Linux to provide a **FREE** operating system to bring new life to older devices

Is your computer no longer supported by the original manufacturer? This is a HUGE privacy and security risk! We can help install a new, secure, and **FREE** Linux operating system to give a new life to your computer.

- **All versions of Microsoft Windows prior to Windows 11 are now no longer supported by Microsoft**
- **All versions of Apple macOS prior to macOS 14 are now no longer supported by Apple**

You are welcome to use our **Support Request Form** to share details about your needs so that we can better assist you.

Help Desk operates in collaboration with **NW Free Repairs** - a group of volunteers providing help fixing a wide variety of items, including small appliances, tools, electrical devices, toys, and clothing. Bring your items for repair help while visiting us at **Cascade STEAM** !

Please contact us at help-desk@cascadesteam.org regarding the **Help Desk** Program.

