

Digital Navigators

FREE Community Tech Support is now available from **Cascade STEAM** via our **Digital Navigators** program. Assistance is offered to the public from technology students and industry professionals through collaboration with social welfare organizations at scheduled onsite events to provide **FREE** basic technology education and technology support.

Digital Navigators services include:

- Technology Education and Training programs
- Hands-on support of all technology devices, questions, and recommendations
- Phone and Tablet setup, configuration, and migration assistance
- Computer hardware and software troubleshooting
- Computer privacy and security assessment, recommendations, and configuration
- Computer operating system updates and installation
- Installation of Linux to provide a **FREE** operating system and bring new life to older devices

Is your computer no longer supported by the original manufacturer? This is a HUGE privacy and security risk! We can help install a new, secure, and **FREE** Linux operating system to give a new life to your computer.

- **All versions of Microsoft Windows prior to Windows 11 are now no longer supported by Microsoft**
- **All versions of Apple macOS prior to macOS 14 are now no longer supported by Apple**

To receive support for more complicated or longer time-frame technology issues, please refer to our **Help Desk** Program.

Are you a social welfare organization that would like to arrange collaboration with **Digital Navigators**? Please reach out! We would love to collaborate with you to support your community members.

Please contact us at digital-navigators@cascadesteam.org regarding the **Digital Navigators** Program.

